

HCBS STRATEGIES, INC.

Improving Home and Community Based Systems
www.hcbs.info 410-366-HCBS (4227) info@hcbs.info

SUTEP LAOHAVANICH Associate HCBS Strategies, Inc.

7700 Lampson Ave SPC 49 • Garden Grove, CA 92841 • 562-396-4227 • sutep@hcbs.info

Background Summary

- Multi-disciplinary background in information technology, educational experience in life sciences, and post-graduate education in gerontology.
- Interests in leveraging information technology improve aging service delivery and policy.
- Experience working and collaborating with various stakeholders, cross-functional groups, and audiences to accomplish business objectives.
- Professional experience in as a data systems business analyst with systems life cycle development and data management.

Employment/Work Experience

Associate, February 2010 – current
HCBS Strategies, Inc., Baltimore, MD

Joined HCBS Strategies, Inc. as a full-time employee partaking in various contracts and projects. Projects have included work with the Hawaii Executive Office on Aging, Minnesota Department of Human Services, and Illinois Department on Aging.

Intern, August 2008 – December 2009
HCBS Strategies, Inc., Baltimore, MD

Interned with HCBS Strategies, Inc. working with the Illinois Department on Aging to develop a quality management strategy for the State's Medicaid waiver renewal application. Developed IT solutions to integrate and automate quality assurances and data collection.

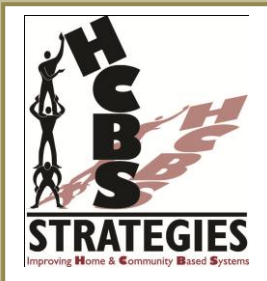
Application Services Associate, July 2001 – March 2005
Merck & Co., Inc., West Point, PA

Developed and supported business applications and data management in Preclinical Vaccine Biologics R&D on projects such as the Human Papillomavirus (HPV), Shingles, and Varicella vaccines. Aptitudes include systems life cycle development, regulatory compliance and documentation, systems testing, database management, and end-user support & training.

Projects developed on enterprise databases, with a tiered client-server platforms, and proprietary data collection instrumentation.

Projects

California Community Choices, October 2009 – current
Los Angeles, CA



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Technical and research support for the data warehouse study component of the California Community Choices Initiative to improve California's long-term care infrastructure. Working under Dr. Kate Wilber, University of Southern California, Davis School of Gerontology.

California Council on Gerontology & Geriatrics, July 2008 – current
Los Angeles, CA

Developed and launched organization's new website to increase membership and visibility. Providing on-going technical support.

Los Angeles Elder Abuse Forensic Center, June 2008 – September 2008
Los Angeles, CA

Provided the center assistance in updating its Elder Abuse Referral Form and stepping up initiatives to standardize areas of data collection.

Huntington Hospital, May 2008 – August 2008
Pasadena, CA

Assisted in aggregating hospital admissions information for a care transition intervention study from a flat file data set containing over 100,000 records into an Access relational database.

Education

University of Southern California (December 2009)
Gerontology, MS
University of California, Berkeley (May 2001)
Molecular and Cell Biology, BA

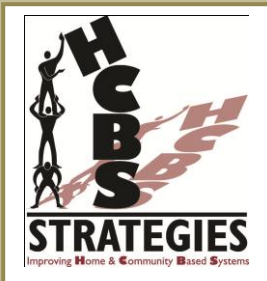
Continuing Education

University of California, Irvine (2005-2006)
Geographic Information Systems
Business and Government
Project in Software Systems Design
University of Pennsylvania, Wharton School (2002)
Management Information Systems

Technical Proficiencies

Languages: Visual Basic, SQL/PL, Java, HTML/CSS/ASP/PHP/VBScript/JScript
Databases: Oracle SQL, Microsoft SQL, MySQL
Tools: Microsoft Office (Word, Excel, PowerPoint, Access, Visio)
Project Management (Microsoft Project)
Website Development (Dreamweaver, Photoshop)
PDF Document Development (Adobe Acrobat/LiveCycle)
Peoplesoft CRM/ERM
Rational ClearQuest/ClearCase
ArcView GIS
MATLAB

Affiliations



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Gerontological Society of America Member

National Council on Aging Member

Health Insurance Counseling and Advocacy Program (HICAP) Counselor/Volunteer

November 2005 – December 2006

Council on Aging of Orange County, Santa Ana, CA

Provided phone counseling and on-site counseling regarding Medicare, Medicare Part D, and other senior health insurance related inquiries. Registered counselor with the Department of Aging, California.